

Agenda H1 2025



CX-Brussels



CX Round Table



CX On Stage



CX On Site



CX Workshop



CX Round Table



CX On Site

Tue, Feb 4th, 7 PM

Sapor

CX @ Bpost

Mr. Jos Donvil

Thu, Feb 27th, 6 PM

Radisson
Collection

CX in the
Luxury
Industry

Several Speakers

Tue, March 25th, 6 PM

Rossel Group

AI: an enabler of
great CX?

Prof. Mieke De
Ketelaere

Thu, April 24th, 1:30
PM

Radisson Park Inn

Workshop on CX
Governance

Members CX-Brussels

Thu, May 15th, 7 PM

The Mérode

CX & the Future of
Retail

Grégoire Charpe

Wed, June 18th, 6 PM

PwC Belgium

UX & the Digital
Customer
Journey

Vitaly Friedman

