

# Agenda H1 2025



CX-Luxembourg



## CX Round Table

Wed, Feb 5<sup>th</sup>, 7 PM

Sofitel Le Grand Ducal

CX @ Bpost (Belgian Post)

Jos Donvil - CEO



## CX Workshop

Wed, April 23<sup>rd</sup>, morning

Kikuoka Golf Club

Workshop on CX Governance

Frederic De Vrieze/Speaker



## CX On Site

Thu, June 19<sup>th</sup>, 6:30 PM

TBA

UX & the Digital Customer Journey

Vitaly Friedman

